

# Cost of Turnover

How much are you paying for someone to find a new job?



Direct

Recruitment, HR, Job Posting, Interviewing, Drug Screening, Backgrounds, Training, Tools, Uniforms, Measurable Costs



Indirect

Decreased productivity during training, inexperienced workforce, lost knowledge, decreased morale among remaining employees, added stress.



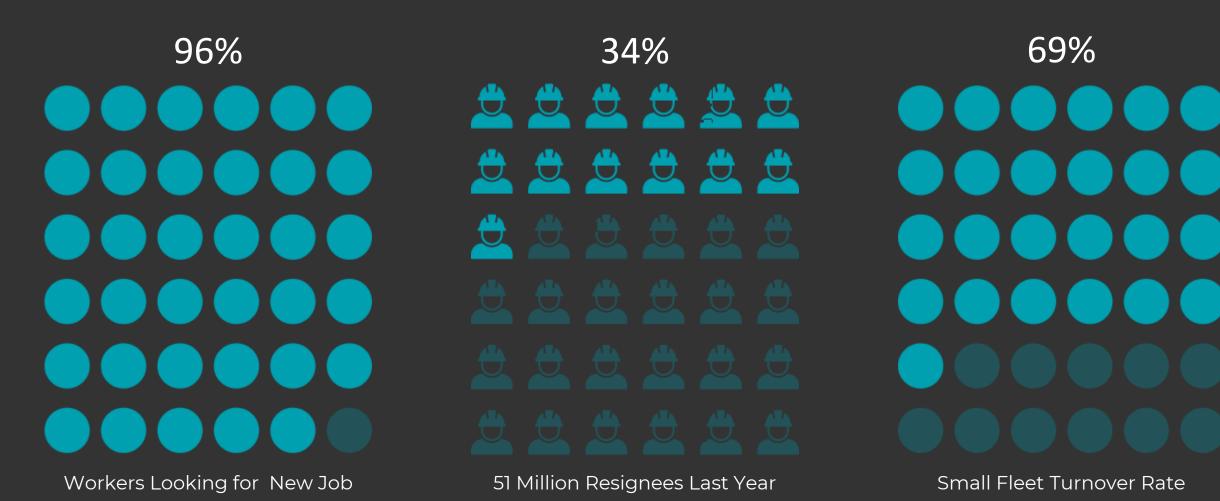
### **Expected Costs**

DOL estimates a transport driver costs 9,000 to replace

BLS estimates 1/2 annual salary for loss of skilled tradesman

# 2022/2023 Labor Stats

Everyone is on the Fence



Bureau of Labor Statistics

Department of Labor

**CNBC Workers Poll** 

# What's The Reason



Job hoppers received an average increase of 7.7% vs. 5.5% of loyal workers



42% said they found unique benefits in their next job and are likely to remain



Work Life Balance- 20%

8% of blue collar workforce left for white collar jobs with increase flexibility



Majority refuse to work without comprehensive benefits package

401k 89%

Health 86%

PTO 79%

Dental 70%

Worksite 60%



# How Do We Fight?

INFORMATION

## Compensation

## Benefits

## Education

Hourly, Commission, Etc.

But do your employees understand their total intake and your total investment? Do your employees feel protected from the "What If" scenarios?

Are you offering everything your competitors do?

Do your Employees Know it?

On Boarding

Not Day 1

Year 1 to Year 10

Can your employees sell your company package to a new hire?

# On Boarding 90 Day Experiment

1/8 Employers view their onboarding process as a success.

80% of new hires feel a lack of confidence in understanding company policies when hired.





# Why Stress Benefits

### Wages

Market

Wages are a by-product of 2 things

Perceived Value

### Raises

The average person's satisfaction in incomfollowing a raise wears off after 4-6 month

### Benefits

Employees are siting workplace benefits a an increasing reason why they are remaining at their company

### Retention

Employees are 2x more likely to ask about benefits in an interview, when they are enrolled at their current employer

Enrolled Employees are 56% more resilient

# Being Hired Should Be Be Overwhelming

1 Wage

2 Here Is Everything We Offer

3 Here's Everything We Give you

4 Here's What You Get For Sticking With Us

# CHECKLIST











Calendar Year Deductible: Individual \$250/ Family \$500 Out of Pocket Max Per Year: Individual \$3450/Family \$6900 Office Visit (PCP): \$45 Specialist Office Visit: \$60 Emergency Room: 10% after Ded Urgent Care \$50 Inpatient Hospital Care: 10% Outpatient Surgical Facility: 10%

Diagnostic Test: 10% Coinsurance MRI, CT, Pet Scan 10% Coinsurance Preventative Care No Charge **Prescription RX Copay** 

Tier 1 (Preferred Generic) \$10 Tier 2 \$40 Tier 3 \$50

Employer Covers 50% of Employe

NexusACO CU50

EE- \$79.75 ES- \$239.22

Deductions

EC- \$215.30

EF- \$374.79 \*\* Cost subject to vary based on

final enrollment results

### Deductible:

Individual \$50/ Family \$150 Type A Services: 100% Covered Type B Services: 80% Covered Type C Services: 50% Covered Annual Maximum \$1000 Benefi

Accident- Provides a range of fixed

lump-sum benefits resulting from

injuries resulting from a covered

accident, or AD&D. Benefits are paid

directly to the insured and may be

Critical Illness- Provides coverage for a diagnosis of a critical illness in the

Hospital Indemnity- Provides a fixed

lump sum daily benefit to cover the

costs associated with a hospital stay.

form of a lump sum benefit.

used for any reason

Per Pay Period Deductions FF- \$6.07 ES- \$12.49

Frames Ever 24 Months Reliance Worksite Benefits-

### FF- \$21.10 Voluntary

EC- \$13.33

EE-\$1.95 ES-\$3.91

Eye Exam

\$10/\$39

In Network/ Out of Network

After \$25 Co-Pay

Single, Bifocal, Trifocal, Lenticular

Vision Lenses- Covered in Full After

Contact Lenses \$130 Allowance

Per Pay Period Deductions

Exam, Lenses, Contacts- Every 12

Frame Allowance \$130

Prescription Glasses

After Co-Pay

EC- \$3.31

EF- \$5.46

frequently needed personal legal matters, no deductibles, no claim forms. Network Attorneys on retained Home & Real Estate, Estate Planning, Family Court, Civil lawsuits, Vehicle

### Every Applicant

Walks out with a list of all our benefits in a small tri-fold

### Every Hire

Leaves onboarding with a welcome letter and an outline

### Every Employee

Within first week, logins for our benefits portal to review, discuss, and again be made aware



Welcome To O'Hare Towing Service. We are pleased to welcome you to our team and consider this letter as an offer of employment.

As stated your wages will be:

You will be eligible for all our benefits beginning 60 days from now. We will issue you a log in to our online portal to view all our company benefits for your consideration now, and as we approach the date we will sit down again to discuss or set up an appointment for a benefits specialist to speak with you:

But for your consideration we want you to know we offer a fully insured healthcare package, dental, vision, add on life insurance, legal, identity theft, and worksite coverages.

Your first 2 years here we cover 55% of your healthcare expenses, and after 2 years we cover 75%.

We also offer a 10% 401k matching program with no limit up to the maximum annual contribution.

After 1 year we offer 1 week's PTO and 2 weeks after 3 years.

8 additional hours of holiday pay after 1 year.

Your uniforms will be complimentary from our organization.

We offer a safety boot reimbursement amount of \$200 annually as well.

If you have any further question please refer to the employee manual online or see management to cover any questions you may have.

Welcome to the team!

2755 Division St Melrose Park, II 60160 2424 Wisconsin Ave Downers Grove, IL 60515 3535 S. State Street Lockport, IL 60441 fax 847-455-0412 630.810.5414 www.oharetowing.com

# 

Turnover Rate

**Enrollment Rate** 

Retention of Enrolled YOY

# How We DIG It

### FINANCIAL VIEW OF THE BUSINESS

Benefits Offered, Costs, Body Count, Enrollment

Work in a complete fiduciary capacity to maximize benefits and save money

Develop Website for Administration

Develop Marketing and Recruiting Strategies for the Team Provide Education
Resources to First Line
Management

Increase Enrollment

Added Benefit of a Consultant for all HR related topics in the towing industry



How I Save You Money

I exhaust every option option for you and not not for myself

### Health Care Options

Fully Insured- Typical Work to find bang for your buck

Level Funded- Lower
Premiums, Credit
incentives, Healthy
Year Bonuses

### **HSA** Education

Education on the financial incentives of modern HSA plans. Lower expected premiums, triple tax incentivization, HSA administration, OOP money savings annually

### Ancillary

Fortune 500 reserved pricing

Trust underwritten insurance plans and guaranteed lower rates

### Advocacy

Guaranteed lower pricing on non-healthcare line

Free Administration Website Fully
Customizable into an all
encompassing HR Portal

# **Success Stories**

Success is found with the teams who commit



### Company A

2023 Moved Healthcare- Superior lines of coverage net savings on all lines offered

Enrolled Increase of 46%

Negotiated a \$500 for all enrollees savings expected 20K



### Company B

48% savings in ancillary lines

Savings increased found company in position to increase employee Life Coverage from 50 to 100 Thousand

3 year savings of approximately 52 K



### Company C

28% Net Savings on all Lines on 3 year average 100% Participation in life lines for 1st time



### Company D

Created Comprehensive package 20 Life group

Full Participation in Dental Vision and Critical Illness

Net 15% Turnover Rate



### All Groups

Majority of my teams have a less than 25% turnover rate far lower than that of industry standards

# Executive Medical Reimbursement Plan

# Claim Comes in

Owner pays first dollar OOP

### Verification

Carrier verifies with medical provider

### Reimbursed

Owner is paid back full claim amount in tax-free income

Creating both a business expense and tax savings via cash reimbursement

Start

# Claim is submitted

Submit your claim to carrier

### Invoice

Your company is invoiced claim amount, plus small administration fee



# Let's work together.

Patrick Derbak - Derbak Insurance Group

Fortune 500 Benefits for Companies of All Sizes



patrick@digbenefits.com Have a project? Let's chat about it! 8479517179